

A message to White City passengers from your station staff:

WARNING: WHITE CITY TICKET OFFICE & STATION STAFF ARE UNDER THREAT

London Underground plans to:

- cut **20 staff** at the stations in this area (West Ruislip to Shepherd's Bush)
- cut **131+ staff** at Central Line stations
- cut **7-800 station staff** across London Underground



London Underground plans to cut the opening hours of the ticket office here at White City station from 92 hours per week to just 54¾ hours per week, with the ticket office *opening later, closing earlier, and shut in mid-afternoon.*

DAY	CURRENT OPENING HOURS	PLANNED OPENING HOURS
Weekdays	0630-2100	0700-1145 and 1545-1915
Saturdays	0800-1930	0930-1800
Sundays	0930-1730	1015-1515

See overleaf for the impact this will have on you, and what you can do to show your opposition.



A message to Greenford passengers from your station staff:

WARNING: GREENFORD TICKET OFFICE & STATION STAFF ARE UNDER THREAT

London Underground plans to:

- cut **20 staff** at the stations in this area (West Ruislip to Shepherd's Bush)
- cut **131+ staff** at Central Line stations
- cut **7-800 station staff** across London Underground



London Underground plans to cut the opening hours of the ticket office here at Greenford station from 85½ hours per week to just 24 hours per week, with the ticket office *opening for only a short time in the morning instead of for most of the day.*

DAY	CURRENT OPENING HOURS	PLANNED OPENING HOURS
Weekdays	0630-2000	0645-1015
Saturdays	0800-1730	0900-1430
Sundays	0900-1730	1100-1200

See overleaf for the impact this will have on you, and what you can do to show your opposition.



station staff = safety + security + service

Fewer station staff means:

- a less safe London Underground
- less information and help during delays and disruptions
- it will be harder to evacuate stations quickly and safely in the event of an emergency eg. fire, crash, bombing
- less help for disabled, elderly and other vulnerable passengers
- less chance of you getting the help you need with directions, information, lost property, accidents or other issues
- less deterrent to assault, vandalism and other harmful behaviour
- you will feel less secure travelling around London Underground

Shorter ticket office opening hours means you will not be able to get a ticket seller's help when:

- you have a problem with your ticket or Oyster
- the ticket machines are not working (which will happen more often with fewer staff to service them)
- you need to buy a ticket that is not available elsewhere
- you believe that the ticketing system has treated you unfairly
- your ticket or Oyster does not work
- you want the 'personal touch' in dealing with your issue

Support our campaign to Staff Our Stations:

- Sign our petition
- Visit our website: www.rmtplatform.org.uk/sos
- Send us an email: supportus@rmtlondoncalling.org.uk
- Tell London Underground and TfL your views by writing to Customer Service Centre, London Underground, 55 Broadway, London SW1H 0BD, or online at www.tfl.gov.uk/helpandcontact
- Email Mayor Boris Johnson: mayor@london.gov.uk



station staff = safety + security + service

Fewer station staff means:

- a less safe London Underground
- less information and help during delays and disruptions
- it will be harder to evacuate stations quickly and safely in the event of an emergency eg. fire, crash, bombing
- less help for disabled, elderly and other vulnerable passengers
- less chance of you getting the help you need with directions, information, lost property, accidents or other issues
- less deterrent to assault, vandalism and other harmful behaviour
- you will feel less secure travelling around London Underground

Shorter ticket office opening hours means you will not be able to get a ticket seller's help when:

- you have a problem with your ticket or Oyster
- the ticket machines are not working (which will happen more often with fewer staff to service them)
- you need to buy a ticket that is not available elsewhere
- you believe that the ticketing system has treated you unfairly
- your ticket or Oyster does not work
- you want the 'personal touch' in dealing with your issue

Support our campaign to Staff Our Stations:

- Sign our petition
- Visit our website: www.rmtplatform.org.uk/sos
- Send us an email: supportus@rmtlondoncalling.org.uk
- Tell London Underground and TfL your views by writing to Customer Service Centre, London Underground, 55 Broadway, London SW1H 0BD, or online at www.tfl.gov.uk/helpandcontact
- Email Mayor Boris Johnson: mayor@london.gov.uk

