



TIER 2 HEALTH & SAFETY STATIONS MARCH 2019



Last month, Tier 2 reps submitted a Freedom of Information request to TFL for the following information:

For the period of January 2018 to December 2018 please provide data on how many occasions LUL stations were unstaffed by LUL licensed staff for a period of 30mins or longer.

In total, taking into account all of the above individual instances, how long (cumulatively) were stations unstaffed for in hours?

“From 7 January 2018 to 31 December 2018 there were 863 instances of stations being unstaffed for 30 minutes or more, which totalled 7,490 hours and 27 minutes. This does not include scheduled mealbreaks”

There are 270 stations on London Underground, 117 of which are covered by Section 12 legislation and have minimum numbers which leaves 153 stations that can technically be left unstaffed.

If you break the data down by hour, it means stations across the network are left unstaffed for approximately 20hrs a day, **EVERY DAY.**

If you break it down using the **“863 instances of stations being unstaffed”** that means there are over 5 instances a day, **EVERY DAY.**

Tier 2 believe this is a wholly unacceptable situation and one which has significantly increased since FFTF.

The data the FOI gave us is specific to unstaffed stations and does not include stations that are understaffed or being “babysat”. We know this is common place across the network, we know it affects your wellbeing in the workplace and it is not acceptable.

We need London Underground to take our concerns seriously. Unstaffed and understaffed stations are a problem that has existed on our network for far too long and this has been exasperated by the FFTF programme. This does not put the customer first and it most certainly doesn't put staff first.

**The solution is simple,
we need more staff!**