

A message to Highbury & Islington passengers from your station staff:

**WARNING: Highbury & Islington
TICKET OFFICE & STATION STAFF
ARE UNDER THREAT**

London Underground plans to:

- cut **33 staff** at the stations in this area (Walthamstow Central to Highbury & Islington, plus Warren Street)
- cut **63+ staff** at Victoria Line stations (this figure does not include Finsbury Park, King's Cross, Euston and Oxford Circus, which will all have staff cut too)
- cut **7-800 station staff** across London Underground



London Underground plans to cut the opening hours of the ticket office here at Highbury & Islington station from 122½ hours per week to just 95½ hours per week, despite that fact that three different train operating companies serve this station, so there are often ticketing problems. The ticket office *opening later and closing earlier, and no longer open in the late evening.*

DAY	CURRENT OPENING HOURS	PLANNED OPENING HOURS
Weekdays	0600-0000	0615-2115
Saturdays	0630-0000	0845-1945
Sundays	0800-2300	0930-2000

See overleaf for the impact this will have on you, and what you can do to show your opposition.



A message to Warren Street passengers from your station staff:

**WARNING: WARREN STREET
TICKET OFFICE & STATION
STAFF ARE UNDER THREAT**

London Underground plans to:

- cut **33 staff** at the stations in this area (Walthamstow Central to Highbury & Islington, plus Warren Street)
- cut **63+ staff** at Victoria Line stations (this figure does not include Finsbury Park, King's Cross, Euston and Oxford Circus, which will all have staff cut too)
- cut **7-800 station staff** across London Underground



London Underground plans to cut the opening hours of the ticket office here at Warren Street station from 111 hours per week to just 86½ hours per week, with the ticket office *opening later, closing earlier, and no longer open in the late evening.*

DAY	CURRENT OPENING HOURS	PLANNED OPENING HOURS
Weekdays	0630-2300	0745-2115
Saturdays	0730-2200	0845-1900
Sundays	0800-2200	0900-1745

See overleaf for the impact this will have on you, and what you can do to show your opposition.



station staff = safety + security + service

Fewer station staff means:

- a less safe London Underground
- less information and help during delays and disruptions
- it will be harder to evacuate stations quickly and safely in the event of an emergency eg. fire, crash, bombing
- less help for disabled, elderly and other vulnerable passengers
- less chance of you getting the help you need with directions, information, lost property, accidents or other issues
- less deterrent to assault, vandalism and other harmful behaviour
- you will feel less secure travelling around London Underground

Shorter ticket office opening hours means you will not be able to get a ticket seller's help when:

- you have a problem with your ticket or Oyster
- the ticket machines are not working (which will happen more often with fewer staff to service them)
- you need to buy a ticket that is not available elsewhere
- you believe that the ticketing system has treated you unfairly
- your ticket or Oyster does not work
- you want the 'personal touch' in dealing with your issue

Support our campaign to Staff Our Stations:

- Sign our petition
- Visit our website: www.rmtplatform.org.uk/sos
- Send us an email: supportus@rmtlondoncalling.org.uk
- Tell London Underground and TfL your views by writing to Customer Service Centre, London Underground, 55 Broadway, London SW1H 0BD, or online at www.tfl.gov.uk/helpandcontact
- Email Mayor Boris Johnson: mayor@london.gov.uk



station staff = safety + security + service

Fewer station staff means:

- a less safe London Underground
- less information and help during delays and disruptions
- it will be harder to evacuate stations quickly and safely in the event of an emergency eg. fire, crash, bombing
- less help for disabled, elderly and other vulnerable passengers
- less chance of you getting the help you need with directions, information, lost property, accidents or other issues
- less deterrent to assault, vandalism and other harmful behaviour
- you will feel less secure travelling around London Underground

Shorter ticket office opening hours means you will not be able to get a ticket seller's help when:

- you have a problem with your ticket or Oyster
- the ticket machines are not working (which will happen more often with fewer staff to service them)
- you need to buy a ticket that is not available elsewhere
- you believe that the ticketing system has treated you unfairly
- your ticket or Oyster does not work
- you want the 'personal touch' in dealing with your issue

Support our campaign to Staff Our Stations:

- Sign our petition
- Visit our website: www.rmtplatform.org.uk/sos
- Send us an email: supportus@rmtlondoncalling.org.uk
- Tell London Underground and TfL your views by writing to Customer Service Centre, London Underground, 55 Broadway, London SW1H 0BD, or online at www.tfl.gov.uk/helpandcontact
- Email Mayor Boris Johnson: mayor@london.gov.uk

