

A message to Elephant & Castle passengers from your station staff:

# WARNING: ELEPHANT & CASTLE TICKET OFFICE & STATION STAFF ARE UNDER THREAT

London Underground plans to:

- cut **37 staff** at the stations in this area (Elephant & Castle, Lambeth North, Charing Cross, Piccadilly Circus)
- cut **64+ staff** at Bakerloo Line stations (this figure does not include stations north of Queen's Park, or Paddington, Baker Street, Embankment or Waterloo, all of which will have staffing cuts too)
- cut **7-800 station staff** across London Underground



London Underground plans to cut the opening hours of the ticket offices here at Elephant & Castle station from 236 hours per week to just 189½ hours per week, with the ticket office *opening later and closing earlier every day.*

DAY	CURRENT OPENING HOURS	PLANNED OPENING HOURS
Weekdays	Bakerloo 0530-2300 Northern 0600-2300	Bakerloo 0715-1945 Northern 0615-2215
Saturdays	Bakerloo 0630-2200 Northern 0600-2300	Bakerloo 0900-1730 Northern 0645-2245
Sundays	Bakerloo 0700-2200 Northern 0700-2300	Bakerloo 0915-1645 Northern 0715-2215

See overleaf for the impact this will have on you, and what you can do to show your opposition.



A message to Warwick Avenue passengers from your station staff:

# WARNING: WARWICK AVENUE TICKET OFFICE & STATION STAFF ARE UNDER THREAT

London Underground plans to:

- cut **37 staff** at the stations in this area (Kilburn Park to Oxford Circus, not including Baker Street or Paddington)
- cut **64+ staff** at Bakerloo Line stations (this figure does not include stations north of Queen's Park, or Paddington, Baker Street, Embankment or Waterloo, all of which will have staffing cuts too)
- cut **7-800 station staff** across London Underground



London Underground plans to cut the opening hours of the ticket office here at Warwick Avenue station from 90 hours per week to just 19 hours per week, with the ticket office *open for just a few hours each day.*

DAY	CURRENT OPENING HOURS	PLANNED OPENING HOURS
Weekdays	0630-2000	0730-1000
Saturdays	0800-2000	1100-1330
Sundays	0900-1930	1030-1430

See overleaf for the impact this will have on you, and what you can do to show your opposition.



## station staff = safety + security + service

### Fewer station staff means:

- a less safe London Underground
- less information and help during delays and disruptions
- it will be harder to evacuate stations quickly and safely in the event of an emergency eg. fire, crash, bombing
- less help for disabled, elderly and other vulnerable passengers
- less chance of you getting the help you need with directions, information, lost property, accidents or other issues
- less deterrent to assault, vandalism and other harmful behaviour
- you will feel less secure travelling around London Underground

### Shorter ticket office opening hours means you will not be able to get a ticket seller's help when:

- you have a problem with your ticket or Oyster
- the ticket machines are not working (which will happen more often with fewer staff to service them)
- you need to buy a ticket that is not available elsewhere
- you believe that the ticketing system has treated you unfairly
- your ticket or Oyster does not work
- you want the 'personal touch' in dealing with your issue

### Support our campaign to Staff Our Stations:

- Sign our petition
- Visit our website: [www.rmtplatform.org.uk/sos](http://www.rmtplatform.org.uk/sos)
- Send us an email: [supportus@rmtlondoncalling.org.uk](mailto:supportus@rmtlondoncalling.org.uk)
- Tell London Underground and TfL your views by writing to Customer Service Centre, London Underground, 55 Broadway, London SW1H 0BD, or online at [www.tfl.gov.uk/helpandcontact](http://www.tfl.gov.uk/helpandcontact)
- Email Mayor Boris Johnson: [mayor@london.gov.uk](mailto:mayor@london.gov.uk)



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- Tell London Underground and TfL your views by writing to Customer Service Centre, London Underground, 55 Broadway, London SW1H 0BD, or online at [www.tfl.gov.uk/helpandcontact](http://www.tfl.gov.uk/helpandcontact)
- Email Mayor Boris Johnson: [mayor@london.gov.uk](mailto:mayor@london.gov.uk)

