

A message to East Finchley passengers from your station staff:

WARNING: EAST FINCHLEY TICKET OFFICE & STATION STAFF ARE UNDER THREAT

London Underground plans to:

- cut **28 staff** at the stations in this area (Kentish Town to High Barnet)
- cut **110+ staff** at Northern Line stations (this figure does not include King's Cross, Bank, Leicester Square, Charing Cross, Embankment, London Bridge, Waterloo or Elephant & Castle, all of which will have staffing cuts too)
- cut **7-800 station staff** across London Underground



London Underground plans to cut the opening hours of the ticket offices here at East Finchley station from 96½ hours per week to just 49½ hours per week, with the ticket office *open for only a few hours at a time*.

DAY	CURRENT OPENING HOURS	PLANNED OPENING HOURS
Weekdays	0630-2030	0645-1330 & 1645-1915
Saturdays	0730-2130	1200-1415
Sundays	0830-2100	1130-1230

See overleaf for the impact this will have on you, and what you can do to show your opposition.



A message to Golders Green passengers from your station staff:

WARNING: GOLDERS GREEN TICKET OFFICE & STATION STAFF ARE UNDER THREAT

London Underground plans to:

- cut **17 staff** at the stations in this area (Edgware to Chalk Farm)
- cut **110+ staff** at Northern Line stations (this figure does not include King's Cross, Bank, Leicester Square, Charing Cross, Embankment, London Bridge, Waterloo or Elephant & Castle, all of which will have staffing cuts too)
- cut **7-800 station staff** across London Underground



London Underground plans to cut the opening hours of the ticket offices here at Golders Green station from 106½ hours per week to 99½ hours per week, with the ticket office *opening later and closing earlier*.

DAY	CURRENT OPENING HOURS	PLANNED OPENING HOURS
Weekdays	0600-2130	0630-2100
Saturdays	0700-2200	0730-2145
Sundays	0800-2200	0815-2100

See overleaf for the impact this will have on you, and what you can do to show your opposition.



station staff = safety + security + service

Fewer station staff means:

- a less safe London Underground
- less information and help during delays and disruptions
- it will be harder to evacuate stations quickly and safely in the event of an emergency eg. fire, crash, bombing
- less help for disabled, elderly and other vulnerable passengers
- less chance of you getting the help you need with directions, information, lost property, accidents or other issues
- less deterrent to assault, vandalism and other harmful behaviour
- you will feel less secure travelling around London Underground

Shorter ticket office opening hours means you will not be able to get a ticket seller's help when:

- you have a problem with your ticket or Oyster
- the ticket machines are not working (which will happen more often with fewer staff to service them)
- you need to buy a ticket that is not available elsewhere
- you believe that the ticketing system has treated you unfairly
- your ticket or Oyster does not work
- you want the 'personal touch' in dealing with your issue

Support our campaign to Staff Our Stations:

- Sign our petition
- Visit our website: www.rmtplatform.org.uk/sos
- Send us an email: supportus@rmtlondoncalling.org.uk
- Tell London Underground and TfL your views by writing to Customer Service Centre, London Underground, 55 Broadway, London SW1H 0BD, or online at www.tfl.gov.uk/helpandcontact
- Email Mayor Boris Johnson: mayor@london.gov.uk



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- Email Mayor Boris Johnson: mayor@london.gov.uk

