

A message to Canada Water passengers from your station staff:

# WARNING: CANADA WATER TICKET OFFICE & STATION STAFF ARE UNDER THREAT

London Underground plans to:

- cut **36 staff** at the four Jubilee Line stations in this area (London Bridge, Bermondsey, Canada Water, Canary Wharf)
- cut **131+ staff** at Jubilee Line stations (not including Green Park, Bond Street or Baker Street, all of which face staff cuts too)
- cut **7-800 station staff** across London Underground



London Underground plans to cut the opening hours of the ticket office here at Canada Water station from 11½ hours per week to 10½ hours per week, with the ticket offices *no longer open in the late evening or early morning at weekends*.

DAY	CURRENT OPENING HOURS	PLANNED OPENING HOURS
Weekdays	0600-2200	0615-2145
Saturdays	0600-2300	0745-2145
Sundays	0730-2200	0900-2000

See overleaf for the impact this will have on you, and what you can do to show your opposition.



A message to North Greenwich passengers from your station staff:

# WARNING: NORTH GREENWICH TICKET OFFICE & STATION STAFF ARE UNDER THREAT

London Underground plans to:

- cut **20 staff** at the four Jubilee Line stations in this area (North Greenwich, Canning Town, West Ham, Stratford)
- cut **131+ staff** at Jubilee Line stations (not including Green Park, Bond Street or Baker Street, all of which face staff cuts too)
- cut **7-800 station staff** across London Underground



London Underground plans to cut the opening hours of the ticket office here at North Greenwich station from 11½ hours per week to 10¾ hours per week, with the ticket offices *opening later and closing earlier at weekends, despite the demand in this area*.

DAY	CURRENT OPENING HOURS	PLANNED OPENING HOURS
Weekdays	0530-2230	0600-2300
Saturdays	0630-2230	0815-1945
Sundays	0700-2230	0715-2100

See overleaf for the impact this will have on you, and what you can do to show your opposition.



## station staff = safety + security + service

### Fewer station staff means:

- a less safe London Underground
- less information and help during delays and disruptions
- it will be harder to evacuate stations quickly and safely in the event of an emergency eg. fire, crash, bombing
- less help for disabled, elderly and other vulnerable passengers
- less chance of you getting the help you need with directions, information, lost property, accidents or other issues
- less deterrent to assault, vandalism and other harmful behaviour
- you will feel less secure travelling around London Underground

### Shorter ticket office opening hours means you will not be able to get a ticket seller's help when:

- you have a problem with your ticket or Oyster
- the ticket machines are not working (which will happen more often with fewer staff to service them)
- you need to buy a ticket that is not available elsewhere
- you believe that the ticketing system has treated you unfairly
- your ticket or Oyster does not work
- you want the 'personal touch' in dealing with your issue

### Support our campaign to Staff Our Stations:

- Sign our petition
- Visit our website: [www.rmtplatform.org.uk/sos](http://www.rmtplatform.org.uk/sos)
- Send us an email: [supportus@rmtlondoncalling.org.uk](mailto:supportus@rmtlondoncalling.org.uk)
- Tell London Underground and TfL your views by writing to Customer Service Centre, London Underground, 55 Broadway, London SW1H 0BD, or online at [www.tfl.gov.uk/helpandcontact](http://www.tfl.gov.uk/helpandcontact)
- Email Mayor Boris Johnson: [mayor@london.gov.uk](mailto:mayor@london.gov.uk)



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- Tell London Underground and TfL your views by writing to Customer Service Centre, London Underground, 55 Broadway, London SW1H 0BD, or online at [www.tfl.gov.uk/helpandcontact](http://www.tfl.gov.uk/helpandcontact)
- Email Mayor Boris Johnson: [mayor@london.gov.uk](mailto:mayor@london.gov.uk)

